

the
Pheasant
at Neenton



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for The Pheasant at Neenton

Introduction

The Pheasant at Neenton is a beautifully restored dining pub with rooms, serving superb Shropshire food in a real country local.

The pub is remarkable in having been re-opened in community ownership after 9 years closed, and is now professionally run and managed by our talented management team led by Head Chef, Mark Harris and Sarah Cowley.

We offer a menu of classic English dishes supplemented daily by tempting seasonal specials – with bar snacks and sandwiches too when you want something lighter.

We serve real ales from Shropshire and further afield and offer a list of wines full of interest, many available by the glass so you can explore those less familiar.

We delight in employing local people with a friendly smile who want you to be glad you came, sorry to leave and impatient to come back.

There is level access from the car park through the main entrance

using a portable ramp, and to all ground floor areas from there, including to the wheelchair accessible toilet. Our 3 bedrooms can only be accessed via an external staircase

We look forward to welcoming you. If you have any queries or require any assistance please phone 01746-787955 or email info@pheasantatneenton.co.uk.

Pre-Arrival

- The Pheasant is located in the centre of the small village of Neenton on the B4364 Bridgnorth - Ludlow road in South Shropshire. Neenton is 7 miles from Bridgnorth and 12 miles from Ludlow.
- Our large car park is behind the pub
- You can plan your journey by car or public transport using a journey planning website; simply enter your postcode and ours, which is WV16 6RJ to get directions.
- The nearest railway station is Ludlow. There only 1 bus per day into Bridgnorth before school and returning after.

Car Parking and Arrival

- We have a large car park for up to 40 cars at the rear of the pub
- The surface is tamped stone, so there are no marked bays, but there is level access from the point nearest to the main entrance onto the path which is ~10 yds to the door
- The car park is lit at night though we are in a dark skies area
- There is just one step to the main entrance and a portable ramp is available. This is the most convenient entrance though there is also a single step entrance from the main road.
- The main entrance has manual, double doors opening outwards. The clear opening is 1200mm / 47".

Bar & Bar Area and Dining Area/Restaurant

- The Main Bar, Oak Room restaurant and Village Bar, also with tables for dining, are on the ground floor with level access from the main entrance
- We offer full food service at tables and drinks can be served at tables on request.
- There are a sofa and some tub chairs in the main bar by the woodburner and also some bar stools
- Both the bars and the restaurant have a mixture of upright chairs with and without arms and tables are well spaced apart, with a clear height from the floor of 600mm/24ins or greater.
- Lighting is natural daylight supplemented by overhead and wall lighting. Candles are lit on or around tables in the restaurant area in the evening
- Floors are a mixture of new oak and quarry tiles
- There is often background music in the Oak Room and/or Main Bar
- We do our best to cater for any dietary requirements; please contact us in advance with any specific requests. We look to source our food produce locally where we can
- Breakfast is served at table including cereals and juices from the buffet bar if needed.

Customer Toilets

- Customer toilets are located on the ground floor with level access. The male toilet is reached through the Village Bar, the female along the passage to the left of the bar.
- There is a unisex accessible toilet in the main entrance lobby with level access.
- The entrance door has 870mm/34" clearance
- There is 570mm/22.5" transfer space to the right when facing the toilet
- Toilet height is 490mm/19" to the seat

- There are vertical and horizontal rails to the RH side of the toilet
- There is a red emergency pull cord
- The room is well lit with low-energy fluorescent light
- The flooring is non-slip
- The basin has a single lever mixer tap

Beer Garden/Outdoor Area/Smoking area

- The orchard garden to the east of the pub, adjacent to the car park, is open all year round.
- There is a patio terrace at the top of the garden immediately outside the Oak Room from where it can be reached through french windows down a single step (clearance 1170mm/46")
- A children's play area is being installed at the bottom of the garden with nearby seating for parents and accompanying adults
- There is level access from the car park and main entrance across the lawn to the terrace and orchard garden
- Seating in the garden is mainly picnic tables but there is also a bench
- Drinks and food can be ordered and served at the table on request

Accommodation - Bedrooms

- All bedrooms are accessible only via an external concrete staircase.
- All rooms have super-king beds, which in one room can also be configured as a twin
- Height to the top of the mattress is 750mm / 29.5"
- The rooms are light and evenly lit. Lighting is provided by ceiling, bedside and desktop lamps
- There are flat-screen TVs with remote control in all rooms

Accommodation - Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- The en-suite bathrooms have showers. Clearance past the outward opening shower door is 530mm/21"
- Lighting is automatic activated by sensors

Accommodation - Public Areas

- The public areas comprise solely the Main and Village Bars and the Oak Room described above.
- All are on the ground floor with level access

Contact Information

Address (Inc postcode): The Pheasant at Neenton Neenton Bridgnorth Shropshire WV16 6RJ

Telephone: 01746-787955

Email: info@pheasantatneenton.co.uk

Website: www.pheasantatneenton.co.uk

Grid Reference: SO637877

Hours Of Operation: Mon - Fri 12 - 3; 6 - 11; Sat 12 - 11; Sun 12 - 9

Local Accessible Taxi: Accessible taxis are available from Bridgnorth firm ATR Taxis 01746-769000. Other operators may be found through this link <http://www.accessiblecountryside.org.uk/shropshire-taxis>